

PRIVACY POLICY

At MY MAA MARKETS LTD, we understand the importance of protecting your personal information. In the course of providing our trading platforms and related services, we may need to collect, use, and manage certain personal information from our clients and prospective clients to ensure seamless delivery of our products and services.

Your privacy is a top priority for us, and we are committed to safeguarding and securing any confidential information you provide to us.

This Privacy Policy explains the steps MY MAA MARKETS LTD (the "Company" or "MY MAA MARKETS") takes to collect, use, and manage the personal information we receive from you or third parties in connection with the services and products we offer. Additionally, this document outlines your rights regarding the processing of your personal information.

Our Privacy Policy is reviewed and updated regularly to ensure compliance with applicable data protection laws and regulations, reflecting the latest best practices in privacy and data security.

MY MAA MARKETS LTD

MY MAA MARKETS LTD, with Company Registration Number C210278, is registered at Premier Business Center, 10th Floor, Sterling Tower, 14 Poudriere St, Port Louis, Mauritius, and operates a representative office at 2F-A-04 Empire Heights Tower A, Business Bay, Dubai, United Arab Emirates.

PRIVACY PROTECTION

MY MAA MARKETS LTD is deeply committed to safeguarding the privacy and confidentiality of all users who access our website(s) or utilize our services. We take all reasonable steps to protect the personal information of our clients and website visitors, adhering to applicable data protection laws and regulations.

To ensure the highest standards of data privacy and security, we have trained our staff to understand the importance of protecting and respecting your personal information. Additionally, we have appointed a Data Protection Officer to oversee and ensure that the Company manages and processes your personal information in compliance with applicable data protection laws and this Privacy Policy.

The personal information you provide when registering as a user of our website(s) or services is classified as registered information and is safeguarded through multiple security measures. You can securely access your registered information by logging into your account on our platform.

It is your responsibility to keep your account credentials, especially your password, confidential and not share them with anyone. While your registered information is securely stored with us and is accessible only to authorized personnel, it is important to note that data transmission over the internet may not always be entirely secure. However, MY MAA MARKETS LTD has implemented significant precautions to ensure that your personal data is protected against unauthorized access or disclosure.

PERSONAL INFORMATION WE COLLECT

To open an account or utilize any of the services offered by MY MAA MARKETS LTD, you are required to complete and submit an application form with the necessary information. By completing this form, you consent to provide personal information that enables the Company to evaluate your application and comply with relevant laws and regulations. Additionally, the information provided may be used by the Company to inform you about our products and services.

The types of personal information we may collect include:

- Full name
- Residential address
- Contact details (e.g., telephone number, email address)
- Date of birth, place of birth, gender, and citizenship
- Financial details, including income, wealth, source of funds, assets, liabilities, bank account information, trading statements, and financial statements
- Trading account details, including balances, trading activity, inquiries, and responses
- Employment and professional information
- Authentication data, such as a signature
- Location data
- Trading knowledge and experience, including performance
- Verification information, such as identification documents (e.g., passport, driver's license) and other details required to confirm your identity (e.g., identification numbers, tax registration numbers, and background checks from public records or third-party entities)
- Other identifiable information necessary for providing our services to you, including details about your trading experience.

We may collect this information in various ways, including:

1. Through your use of our services and platforms (websites, applications, and trading systems)
2. Account opening and demo account registration forms
3. Customer service interactions
4. Information provided by third parties, such as payment service providers and publicly available sources

Additionally, we may maintain records of your trading behavior, including:

- Products traded, along with their performance
- Historical data, such as past trades and investments, including the amounts invested
- Preferences for specific types of products or services

If you choose not to provide certain required information, we may be unable to fulfil your request for a specific product or service.

We may also record communications with you (including electronic, telephone, in-person, or other interactions) related to our services and business relationship. These recordings will be the property of MY MAA MARKETS LTD and may serve as evidence of communications. Such recordings may occur without the use of a warning tone or additional notification.

PROCESSING OF YOUR PERSONAL INFORMATION

We may process your personal data based on the following grounds and for the following purposes:

1. PERFORMANCE OF A CONTRACT:

We process personal data to provide our services and products and to deliver information about them, as part of the contractual relationship we establish with our clients. This includes fulfilling our contractual obligations and completing client onboarding and acceptance procedures.

To achieve this, we must verify your identity to accept you as a client. We use your personal data to effectively manage your trading account with us, which may involve engaging third parties to conduct credit or identity checks on our behalf. This processing is essential for ensuring compliance with legal and regulatory requirements, such as 'Know Your Customer' (KYC) and customer due diligence (CDD) obligations. These processes help us verify your identity and maintain the integrity of our services.

2. COMPLIANCE WITH A LEGAL OBLIGATION:

MY MAA MARKETS LTD is subject to various legal obligations and statutory requirements under applicable laws, including but not limited to anti-money laundering (AML) laws, financial services regulations, corporation laws, privacy laws, and tax laws. Additionally, we must comply with the directives of supervisory authorities that govern our operations. To meet these obligations, we may process your personal data for activities such as:

- Performing credit checks
- Conducting identity verification
- Processing payments
- Complying with court orders
- Meeting tax reporting or other regulatory requirements
- Implementing anti-money laundering controls

These legal obligations are enforced at various stages of our relationship, including client onboarding and acceptance, payment processing, and conducting systemic checks as part of our risk management procedures.

3. FOR THE PURPOSES OF SAFEGUARDING LEGITIMATE INTERESTS:

We process personal data to safeguard the legitimate interests pursued by MY MAA MARKETS LTD or third parties. A legitimate interest arises when we have a valid business or commercial reason to use your personal information. Examples of such processing activities include:

- Initiating legal claims and preparing our defence in litigation or dispute resolution procedures
- Implementing risk management measures
- Developing and improving our business operations, products, and services
- Ensuring IT and system security, which includes measures to prevent potential crimes, ensure asset protection, and enforce admittance controls and anti-trespassing policies
- Sharing your personal data within MY MAA MARKETS LTD to update or verify information in compliance with applicable anti-money laundering (AML) frameworks

These activities are undertaken with careful consideration to ensure your data is processed securely and only when necessary for legitimate business purposes.

4. YOU HAVE PROVIDED YOUR CONSENT:

The storage and use of your personal data by MY MAA MARKETS LTD may also be based on your explicit consent, except where other legal grounds apply as described in this Privacy Policy. Your consent enables us to process your personal data for specific purposes agreed upon by you.

You have the right to revoke your consent at any time. However, please note that any processing of your personal data that occurred before the receipt of your revocation will remain lawful and unaffected by the withdrawal of consent.

5. TO PROVIDE YOU WITH PRODUCTS AND SERVICES, OR INFORMATION ABOUT OUR PRODUCTS AND SERVICES, AND TO REVIEW YOUR ONGOING NEEDS:

Once you successfully open a trading account with MY MAA MARKETS LTD or subscribe to updates from us, we may need to use your personal information to deliver our services and fulfill our obligations to you.

Additionally, it is in our legitimate interest to ensure that we are offering you the best possible products and services. To achieve this, we may periodically review your needs based on our assessment of your personal information. This helps us align our offerings with your requirements and ensure you benefit from the most suitable products and services available through our platform.

6. TO INVESTIGATE OR SETTLE ENQUIRIES OR DISPUTES:

We may use the personal information collected from you to investigate issues or resolve disputes that arise between you and MY MAA MARKETS LTD. It is in our legitimate interest to ensure that all enquiries and disputes are addressed and resolved promptly and efficiently, maintaining a transparent and trustworthy relationship with our clients.

7. TO COMPLY WITH APPLICABLE LAWS, COURT ORDERS, OTHER JUDICIAL PROCESS, OR THE REQUIREMENTS OF ANY APPLICABLE REGULATORY AUTHORITIES:

We may process your personal information to comply with applicable laws, regulations, court orders, or other judicial processes, as well as to fulfill the requirements of relevant regulatory authorities. This processing is necessary not only to meet our legal obligations but also because it is in our legitimate interest to ensure full compliance with all applicable legal and regulatory frameworks.

8. DATA ANALYSIS:

Our webpages and emails may include web beacons, pixel tags, or similar data analysis tools that enable us to track the receipt of communications and count the number of users who visit our webpages or interact with our correspondence.

We may also aggregate your personal information, such as trading history, with data from other clients on an anonymous basis to analyze trends and improve our offerings. If your personal

information is not anonymized, it is in our legitimate interest to evaluate this data continuously to ensure that the products and services we provide remain relevant and valuable to the market.

9. MARKETING PURPOSES:

We may use your personal information to send you marketing communications through email, phone, SMS, or other channels (such as social media) to keep you informed about our latest products and services. These communications are designed to ensure you are aware of opportunities and updates relevant to your trading activities.

Please note that MY MAA MARKETS LTD will not disclose your personal information to external parties in a way that allows them to market directly to you.

If you wish to opt-out of receiving marketing communications from us at any time, you can follow the instructions provided in the communication or contact us directly.

10. INTERNAL BUSINESS PURPOSES AND RECORD KEEPING:

We may use your personal information for internal business processes, research, and record-keeping purposes. This processing aligns with our legitimate interests and is essential for complying with our legal obligations.

This may include maintaining records of any communications we have with you regarding the products and services we provide. Additionally, we keep records to ensure that you fulfill your contractual obligations under the agreement governing our relationship with you.

By maintaining these records, we aim to enhance operational efficiency, meet regulatory requirements, and provide better service to our clients.

11. LEGAL NOTIFICATIONS:

In certain situations, the law requires us to notify you of changes related to our products, services, or applicable legal and regulatory requirements. This may include informing you about updates to the terms and conditions or features of the products and services we provide.

To send you these legal notifications, we must process your personal information. Please note that you will continue to receive such important notifications from us even if you choose to opt-out of receiving direct marketing communications.

12. PHYSICAL SECURITY:

If you visit any of MY MAA MARKETS LTD's premises, we may record your image using CCTV systems for security purposes. Additionally, we may collect your details to maintain a record of

individuals who have accessed our premises on a given day.

These measures are taken in our legitimate interest to ensure a safe and secure working environment for our employees, clients, and visitors, and to protect our assets and property.

DISCLOSURE OF YOUR PERSONAL INFORMATION

MY MAA MARKETS LTD is committed to protecting the confidentiality of our clients' information and will not disclose it to third parties except in the following cases:

1. When required by applicable laws, regulations, or rules.
2. If there is a legal duty to disclose.
3. When it aligns with our legitimate business interests; or
4. At your request, with your consent, or as outlined in this policy.

The Company will make every effort to ensure disclosures are made on a "need-to-know" basis, except as otherwise required by regulatory authorities. When disclosure occurs, MY MAA MARKETS LTD will inform the recipient about the confidential nature of the information shared.

As part of using your personal data for the purposes outlined in this Privacy Policy, we may disclose your personal information to:

- Any companies related to MY MAA MARKETS LTD, including any ultimate holding companies and their subsidiaries.
- Our associates and service providers, such as administrative, financial, legal, tax, compliance, insurance, and research professionals, contracted to support our business operations.
- Business introducers, with whom we have mutual relationships.
- Credit providers, courts, tribunals, and regulatory authorities, as permitted or required by law.
- Anyone authorized by you.

If we disclose your personal information to business partners, such as payment processors or banks, to fulfil the services you request, these third parties may retain your information to comply with their legal and regulatory obligations.

Furthermore, by using our services, you accept and consent that MY MAA MARKETS LTD may analyse data collected from your visits to our website(s) or through other means, such as surveys, for statistical purposes aimed at improving our business operations.

TRANSFERS OUTSIDE OF THE EUROPEAN ECONOMIC AREA

MY MAA MARKETS LTD may transfer your personal information outside the European Economic Area (EEA) to affiliated companies and service providers (processors) engaged on our behalf. If such transfers occur, we ensure that they are lawful and that the entities in third countries comply with the European data protection laws, or comparable regulations, and provide appropriate safeguards in accordance with GDPR Article 46.

By submitting your personal data, you consent to its processing by MY MAA MARKETS LTD staff operating outside the EEA who assist us in fulfilling your requests, processing your payment details, or providing support services. We take all reasonable steps to ensure that your data is handled securely and in compliance with this Privacy Policy.

These measures include binding contractual obligations for the recipients of your personal data, ensuring it is treated with a high level of security and confidentiality, regardless of location.

YOUR COLLECTED INFORMATION

Tracking systems used on the MY MAA MARKETS LTD website(s) collect personal data to optimize the services provided to clients and potential clients. The website gathers information in the following ways:

1. DEVICE INFORMATION

By recognizing the device, you use to access our website(s), we provide the most appropriate and optimized version of our website for your experience.

2. LOG INFORMATION

We log certain actions and behaviors on our website(s) to track user activity. This helps us troubleshoot any issues that may arise and improve the website's functionality.

3. LOCATION INFORMATION

By using your IP address, we can localize our website content to match your country, enhancing your user experience by presenting relevant information tailored to your location.

14. COOKIES

Cookies are small text files sent from our website(s) to your browser and stored on your computer's hard drive. They help us:

- Improve the performance of our website(s) and user experience.
- Track referrers to our website(s).

- Improve advertising campaigns and enable remarketing efforts.

COOKIES

Cookies are small pieces of data sent from our website(s) to your browser and stored on your computer's hard drive when you visit our site(s). These cookies may include a unique identification number. The purpose of collecting this information is to enhance your experience on our website(s) by presenting content tailored to your needs and preferences. Cookies are commonly used across websites on the internet, and you can customize your cookie settings through your browser preferences. However, please note that disabling cookies may restrict access to certain parts of our website(s), such as your account dashboard or other secure areas. To fully benefit from all our online services, we recommend enabling cookie acceptance.

1. REMARKETING FEATURES

We use cookies for remarketing to reconnect with users who have previously visited our website(s) or expressed interest in our products and services. This allows us to display tailored ads over the internet, often with the help of third-party vendors. You may opt out of this specific use of cookies by visiting:
[Google Ads Settings](#)

2. TYPES OF COOKIES WE USE

- Session ID Cookies: These expire after a set amount of time or when you close your browser window.
- Persistent Cookies: These remain on your hard drive for a longer period and can be manually removed through your browser's help settings.

For further details about our cookie policy and how our cookies work, please read our [Cookies Policy](#).

How We Obtain Your Consent

If the use of your personal information requires your consent, such consent will be obtained in accordance with the express written terms that govern our business relationship. These terms are outlined in agreements available on our website(s), as amended from time to time, or in any other contract or communication we have entered into with you.

If we rely on your consent as the legal basis for holding and processing your personal information, you have the right to withdraw that consent at any time. To withdraw your consent,

please contact us using the details provided in this Privacy Policy.

Storage of Your Personal Information and Retention Period

Your personal information will be stored securely in a combination of computer-based storage systems, paper-based files, and other records. We implement necessary measures to protect your personal information from misuse, loss, unauthorized access, modification, or disclosure.

We will retain your personal information for as long as we maintain a business relationship with you. When we determine that personal information is no longer required for the purposes it was collected, we will either anonymize the data to remove any identifiers or securely destroy the records.

However, in compliance with legal and regulatory obligations, certain personal information may need to be retained for extended periods after the business relationship has ended. For instance:

- Anti-Money Laundering (AML) Requirements: We are required to retain the following for a period of 5 years after our business relationship ends:
 - A copy of the documents used to meet customer due diligence obligations.
 - Supporting evidence and records of transactions and the nature of your relationship with us.

Additionally, personal information recorded through communication channels—whether by telephone, electronically, in person, or otherwise—will be retained in line with local regulatory requirements, which may mandate storage for up to 7 years or longer if necessary for legitimate purposes, such as resolving disputes.

If you opt out of marketing communications, we will retain your information on a suppression list to ensure you do not receive unwanted communications.

In some cases, we may need to retain your data beyond 7 years due to legal, regulatory, or technical reasons. These exceptions will be managed in accordance with applicable privacy and data protection laws.

INFORMATION AND ACCESS

You have the right to request details about the personal information we process and to obtain a copy of this information. Upon receiving your request, we will provide the requested information within thirty (30) days. If you require additional copies of the information, we may charge an administrative fee to cover the associated costs.

RECTIFICATION

We are committed to taking all reasonable steps to ensure that your personal information remains accurate, complete, and up-to-date. If you believe that the personal information we hold about you is inaccurate or incomplete, you have the right to request its rectification.

If we have shared your personal information with third parties, we will, where possible, inform them of the rectification. You can notify us at any time of changes to your personal information by emailing us at support@mymaamarkets.com. We will update your personal information in accordance with your instructions.

To process such requests, we may, in some cases, require supporting documentation as proof of the changes, especially for information that we are obligated to retain for regulatory or legal purposes.

ERASURE

You have the right to request the deletion or removal of your personal information in certain circumstances, such as:

- When the information is no longer necessary for the purposes for which it was collected.
- If you withdraw your consent (where applicable), provided we are not legally obligated to retain the data.

Any such request will be subject to our compliance with retention requirements mandated by applicable laws and regulations. For example, we may need to retain certain data for anti-money laundering, tax, or other regulatory purposes.

Requests for erasure should be made in writing to support@mymaamarkets.com.

1. PROCESSING RESTRICTIONS

You have the right to request that we "block" or suppress the processing of your personal information in certain circumstances, such as:

- If you contest the accuracy of the information we hold about you.
- If you object to the processing of your personal information.

Please note that restricting processing does not prevent us from storing your personal information. We will review and evaluate your request and inform you if we decide not to agree with the restriction, providing the reasons for our decision. If we have disclosed your personal information to third parties, we will notify them of the restriction, where possible.

2. OBJECTION

You have the right to object to the processing of your personal information, and we will comply with your request in the following circumstances:

- Legitimate Interests: If we are relying on our own or a third party's legitimate interests to process your personal information, except where we can demonstrate compelling legal grounds for the processing that override your rights and interests.
- Direct Marketing: If we are processing your personal information for direct marketing purposes, you can object, and we will stop processing it for this purpose immediately.
- Research Purposes: If we are processing your personal information for research purposes, unless such processing is reasonably necessary for the performance of a task carried out in the public interest, such as by a regulatory or enforcement agency.

3. OPT-OUT OF SUBMITTING YOUR PERSONAL INFORMATION

If you do not wish for MY MAA MARKETS LTD to use your personal information, you may notify us by sending an email to support@mymaamarkets.com.

Please note that if you choose to opt-out, we may no longer be able to provide you with the information, services, and/or products you have requested. In such cases, MY MAA MARKETS LTD will not be held liable for any consequences arising from our inability to fulfil your requests.

4. LEGAL DISCLAIMER

MY MAA MARKETS LTD may disclose your personally identifiable information as required by applicable rules and regulations. Such disclosure may also occur if the Company believes it is necessary to protect our rights, comply with legal proceedings, court orders, or other legal processes, or meet the requirements of governmental, intergovernmental, or regulatory bodies.

The Company is not responsible for the misuse or loss of personal information that is beyond our control, including any issues arising from interactions on our website(s) that are not under our direct access or authority.

Additionally, MY MAA MARKETS LTD will not be held liable for the unlawful or unauthorized use of your personal information caused by:

- Misuse or misplacement of your passwords.
- Negligent or malicious actions by you or a person authorized by you (whether or not such authorization is permitted under the terms of our legal relationship).
- Any acts or omissions on your part or by individuals you have authorized.

We advise all users to take necessary precautions to protect their personal information and account credentials.

IMPORTANT INFORMATION, COMMITMENT

In this Privacy Policy, we describe how MY MAA MARKETS collects and processes the personal data of its existing and prospective clients. MY MAA MARKETS is comprised of different legal entities, details of which can be found in Section below. Each company of MY MAA MARKETS controls the personal data of its own clients and is responsible for ensuring that such is used fairly and lawfully. This Privacy Policy is issued for and on behalf of MY MAA MARKETS and each company thereof.

This Privacy Policy is addressed to legal and or physical persons who provide their personal data to MY MAA MARKETS and/or visit and/or use MY MAA MARKETS websites, trading platforms, software applications, social media, and/or any other electronic services ("Electronic Services").

At MY MAA MARKETS, we acknowledge that confidentiality and security of your personal data is of utmost importance to you hence we have developed specific policies and practices designed to protect your personal data. Protection of your personal data requires, among others, the

establishment by MY MAA MARKETS of appropriate technical and organizational measures as a means to ensure a high level of data protection.

Additionally, MY MAA MARKETS will monitor, audit, and document internal compliance with data protection policies and applicable statutory data protection requirements, including local data protection legislation. We are constantly working towards enhancing data protection practices

within MY MAA MARKETS such as the assignment of responsibilities, raising awareness, and training the staff involved in data processing operations.

This Privacy Policy is based on the privacy and data protection principles applicable to the countries in which we operate. This Privacy Policy will be reviewed and/or amended from time to time to include any new obligations or arrangements in the way we process your personal data as a means to ensure compliance with any applicable laws and regulations. You will be notified of any important amendments to this Privacy Policy through the usual communication channel.

We encourage you to read carefully this Privacy Policy together with any other privacy statement or fair processing notice we may provide you with on specific occasions in the process of collecting or processing your personal data. It is important that you read this Privacy Policy so that you are fully aware of all logistics regarding your personal data. This Privacy Policy supplements any and all other notices that we may provide you with from time to time and is not intended to override.

WHO WE ARE AND WHO IS RESPONSIBLE FOR YOUR PERSONAL DATA?

MY MAA MARKETS is responsible for the collection of your personal data in the manner described herein.

1. MY MAA MARKETS INCLUDES:

MY MAA MARKETS Fx Ltd - All rights reserved.

Your personal data will be controlled by the relevant MY MAA MARKETS Entity that provides services to or is in electronic communication with you. In some instances, your personal data will be controlled by and or exchanged between more than one MY MAA MARKETS Entity, as applicable.

Any inquiries with regards to the use of your personal data should be sent to support@mymaamarkets.com

2. WHAT PERSONAL DATA DO WE COLLECT?

Personal data includes any and all information that an individual can be identified and does not include any data where the identity has been removed (namely, anonymous data). Upon registration with MY MAA MARKETS, it is necessary that we collect your personal data in order to comply with legal obligations such as KYC and other regulatory requirements. By understanding your background and needs, we can treat you fairly, provide you with the services that best match your requirements, offer you appropriate and relevant information, and process your requests in a fair and efficient manner.

We will collect, use, store, and transfer different kinds of your personal data which we have grouped together as follows:

- Identity Data: such as first name, maiden name, last name, proof of identity, username or similar identifier, title, date, place of birth, gender, country of residence, and citizenship.
- Contact Data : such as billing address, delivery address, email address, telephone number(s), and proof of address.
- Professional Data : such as level of education, profession, employer name, work experience, financial awareness, and trading experience.
- Tax Data such as country of tax residence, and tax identification number.
- Financial Data : such as annual income, net worth, source of funds, anticipated account turnover, bank account, bank statements, payment card details and copy thereof, and e-wallet information.
- Transaction Data : such as details about payments to and from you, information on products and services you have purchased from us, deposit methods, and the purpose of transactions with us.

- Technical Data : such as internet protocol (IP) address, login data, browser type, and version, time zone setting and location, browser plug-in types and versions, operating system and platform, and other technology on the devices you use to access MY MAA MARKETS website and Electronic Services.
- Profile Data : such as your username and password, purchases or orders made by you, your interests, preferences, feedback, and survey responses.
- Usage Data : such as information about how you use our website, products, and services.
- Marketing and Communications Data : such as your preferences in receiving marketing from us and our third parties and your communication preferences.

We may also collect, store and use the following sensitive types of Personal Information:

INFORMATION ABOUT CRIMINAL CONVICTIONS AND OFFENSES

We also collect, use and share aggregated data such as statistical or demographic data. Non-personal data may be derived from your personal data but is not considered personal data for the purposes of law as such does not directly or indirectly reveal your identity in any way whatsoever. For example, we may aggregate your usage data to calculate the percentage of users accessing a specific website and the Electronic Services feature. However, if we combine or connect aggregated data with your personal data in a way that, either directly or indirectly, identifies you we treat the combined data as personal data which will be used in accordance with this Privacy Policy.

HOW DO WE COLLECT YOUR PERSONAL DATA?

We use different methods for collecting your personal data such as:

Direct interactions. You may give us your identity, contact, and financial data by filling in the required registration forms on our website, Electronic Services, or by corresponding with us by phone, email, or otherwise. This includes, but is not limited to, personal data you provide us when you:

- Apply for our products or services.
- Make a request under the client agreement.
- Create an account on our website, through Electronic Services or use of any of MY MAA MARKETS applications.

- Provide as a result of transactions you conduct through MY MAA MARKETS systems or in connection with services offered by MY MAA MARKETS.
- Subscribe to our service or publications.
- Request marketing to be sent to you
- Enter a competition, promotion, or survey; or
- Give us feedback or contact us.

Automated technologies or interactions. As you interact with our Electronic Services, we may automatically collect technical data about your equipment, browsing actions, and patterns. We collect this personal data by using cookies (for further information on our use of cookies, please see our Cookie Policy), server logs, and other similar technologies.

Third parties or publicly available sources. We may receive personal data about you from various third parties and public sources as set out below:

- Technical data from analytics providers such as Google.
- Contact, financial and transaction data from payment services providers.

Identity and contact data for KYC purposes from individual and publicly available sources, such as the registrar of companies, World Check, Thomson Reuters, any consumer-reporting agencies, etc.

We also process personal data generated by us in the course of providing you with our services such as Transaction Data.

FOR WHAT PURPOSES WILL WE USE YOUR PERSONAL DATA?

We may use your personal data for the following purposes ("Permitted Purposes"), based on the following legal grounds:

1. TO ENTER INTO OR PERFORM OUR AGREEMENT

- To provide services to you in accordance with the agreement(s) you or your organization may have with us, for record-keeping and compliance procedures.
- To provide you or your organization with brokerage and other services available on our platforms and/or to deal with any requests or inquiries you may have.

- To respond to requests for information from you and to follow up afterward to see if any further assistance is required.

2. TO COMPLY WITH OUR LEGAL OBLIGATIONS

- To comply with any applicable laws in any country we operate in.
- For the purposes of preventing and detecting money-laundering, terrorism, fraud, or other crimes and/or abuses of our services.
- To comply with any legal, regulatory or good practice requirement and to fulfill our obligations under any reporting agreement entered into with any tax authority or revenue services from time to time.

3. TO PURSUE OUR LEGITIMATE INTERESTS

- For our own administrative and operational procedures.
- For statistical purposes and for market research and product analysis and to develop and improve our products and services.
- To carry out, monitor, and analyse our business or operations including the activities set out in this Privacy Policy.
- To enforce or apply any agreement and/or to protect our (or others) property or rights and to defend any potential claim.

4. FOR MARKETING PURPOSES WITH YOUR CONSENT

We may also process your personal data for the following purposes (after obtaining your express consent where such is legally required) in accordance with your preferences:

- To communicate with you through the channels you have approved so as to keep you up to date on the latest developments, announcements, and other information about MY MAA MARKETS services, products, and technologies.
- To conduct client surveys, marketing campaigns, market analysis, or promotional activities.
- To collect information about your preferences, to create a user profile to personalize and foster the quality of our communication and interaction with you.

5. TO CONDUCT MONITORING

We may use various monitoring methods including:

- The use of "intelligent" automated monitoring tools.
- Through random monitoring of systems, for example systematically via electronic communication recording tools.
- Specific monitoring of systems in relation to investigations, regulatory requests, subject access requests, litigation, arbitration, or mediation.
- Data tracking, aggregation, and analysis tools that pull data from various disparate data sources to detect behavioral patterns, interactions, or preferences for analysis (including predictive analysis).
- Using other similar monitoring technology that may become available from time to time.

Where legally required, we will not use your Personal Information for taking any automated decisions affecting you or creating profiles other than those described above.

We will use your personal data for the purposes for which we collect it unless we reasonably consider that we need to use it for another reason and that such reason is compatible with the original purpose and the law. If we need to use your personal data for an unrelated purpose, we will notify you accordingly and explain the legal basis which allows us to do so. Please note that we may process your personal data, where this is required or permitted by law.

WHO DO WE SHARE YOUR PERSONAL INFORMATION WITH AND IN WHAT CIRCUMSTANCES?

We may share your Personal Information in the following circumstances:

- We may share your Personal Information between MY MAA MARKETS Entities on a confidential basis as allowed by applicable law or where required for the purpose of providing products or services and for administrative, billing, and other business or ancillary purposes. A list of MY MAA MARKETS Entities and the countries in which each is located can be found [here](#).
- We may instruct service providers in or outside MY MAA MARKETS, domestically or abroad, to process personal data for the Permitted Purposes on our behalf and in accordance with our instructions. MY MAA MARKETS requires these service providers to enter into relevant agreements with MY MAA MARKETS as such may be required by applicable laws that govern the use of any information that they receive from us. These agreements prohibit the service provider from using the information of MY MAA MARKETS clients other than for the purposes for which such was provided or disclosed. In accordance with applicable legislation, MY MAA MARKETS will retain control over,

remain responsible for your personal data, and use appropriate safeguards to ensure the integrity and security of your Personal Information when engaging service providers.

- We may share your personal data with companies providing services in the areas of fraud and crime prevention and with companies providing similar services, including financial institutions such as credit reference agencies and regulatory bodies.
- We may share your personal data with companies providing services in IT, trading platform administration, translation of documents, client support, marketing, promoting our services, audit, cloud storage, payment services, and banks.
- We may share your personal data with third parties to whom we may choose to sell, transfer, or merge parts of our business or our assets or of MY MAA MARKETS Entities; additionally, we may seek to acquire other businesses or merge with them.
- We may disclose information about you to any depository, stock exchange, clearing or settlement system, account controller, or other participants in the relevant system, to counterparties, dealers, custodians, intermediaries, and others where disclosure is reasonably intended for the purpose of effecting, managing or reporting transactions in connection with the provision of our services or establishing a relationship with a view to such transactions.
- Consistent with applicable law, we may share your personal data with courts, law enforcement authorities, regulators or attorneys, or other parties for the establishment, exercise, or definition of a legal or equitable claim or for the purposes of an alternative dispute resolution process.
- Generally, we will only disclose your Personal Information when you direct us or authorize us to do so when we are allowed or required by applicable law or judicial or official request to do so, or as required to investigate actual or suspected fraudulent or criminal activities.

INTERNATIONAL TRANSFERS OF PERSONAL DATA

Some of the MY MAA MARKETS Entities and our external third parties are based outside of your home country so processing of your personal data may involve a transfer of data outside your home country for the Permitted Purposes.

Whenever we transfer your personal data, we ensure a similar degree of protection is afforded to it by implementing at least one of the following safeguards:

We will only transfer your personal data to countries that have been deemed to provide an adequate level of protection for personal data.

In the absence of an adequate level of protection, we will transfer your personal data provided one of the legal safeguards is in place and if they provide an adequate level of protection to personal data, so we have put in place appropriate data transfer mechanisms to ensure personal data is protected.

Please contact us if you want further information on the specific mechanism used by us when transferring your personal data.

If you instruct MY MAA MARKETS to cease using or processing your personal data, MY MAA MARKETS has the right to terminate any existing services to you immediately (or within a reasonable time, as determined by MY MAA MARKETS).

SECURITY AND PROTECTION

MY MAA MARKETS has implemented appropriate security measures to protect client personal data and prevent unauthorized or unlawful processing, accidental loss, destruction, alteration, disclosure, or damage. These measures include network traffic encryption, pseudonymization, data encryption, two-factor authentication, access management procedures, tokenization, clean desk policy, business continuity, disaster recovery, IT systems risk assessment, and access segregation. MY MAA MARKETS limits access to client data to employees, agents, contractors, and other third parties who require it for business purposes, ensuring they process data per MY MAA MARKETS's instructions and maintain confidentiality.

RECORDING OF TELEPHONE CONVERSATIONS AND ELECTRONIC COMMUNICATIONS

We record, monitor, and process any telephone conversations and/or electronic communications via fax, email, social media, and electronic messages, whether initiated by MY MAA MARKETS or you. All communications are recorded and/or monitored and/or processed, including any that result or may result in transactions or client order services, even if no final transaction occurs. In-person conversations may also be recorded via minutes or notes, which can be provided upon request in the same language used for services.

DATA RETENTION

We will retain your personal data as long as necessary to fulfill the purpose for which it was collected, including legal, accounting, or reporting requirements. To determine the appropriate retention period, we consider statutory or regulatory retention periods, the nature and sensitivity of the data, risks from unauthorized use or disclosure, processing purposes, and applicable legal requirements.

YOUR LEGAL RIGHTS

Under certain circumstances, you have rights under data protection laws regarding your personal data:

Request access: to your Personal Information (commonly known as a "data subject access request"). This enables you to receive a copy of the Personal Information we hold about you so as to check that we are lawfully processing such.

Request correction: of your Personal Information. This enables you to have any incomplete or inaccurate information completed and or amended accordingly.

Request erasure: of your personal data. This enables you to ask us to delete or remove your personal data where there is no good reason for us to continue to process it. You also have the right to ask us to delete or remove your personal data where you have successfully exercised your right to object to processing (see below), where we may have processed your information unlawfully or where we are required to erase your personal data to comply with applicable law. Note, however, that we may not always be able to comply with your request of erasure for specific legal reasons which will be notified to you, if applicable, at the time of your request.

Object to processing: of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground as you feel it impacts your fundamental rights and freedoms. You also have the right to object to where we are processing your personal data for direct marketing purposes. In some cases, we may demonstrate that we have compelling legitimate grounds to process your information which override your rights and freedoms.

Request restriction of processing: of processing of your personal data. This enables you to ask us to suspend the processing of your personal data in the following scenarios: (a) if you want us to establish the data's accuracy; (b) where our use of data is unlawful but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it

to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.

Right to data portability: allows you to obtain and reuse your personal data for your own purposes across different services. It allows you to move, copy or transfer personal data easily from us to another service provider in a safe and secure way.

If you wish to exercise any rights, email us at support@mymaamarkets.com.

You will not have to pay a fee to access your personal data or exercise any of the other rights. However, we may charge a reasonable fee if your request is clearly unfounded, repetitive, or excessive. Alternatively, we may refuse to comply with your request in these circumstances.

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data or exercise any of your other rights. This is a security measure to ensure that your personal data is not disclosed to any person other than you. We may contact you to ask for information in relation to your request to speed up our response.

We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is complex or if you made a number of requests. In this case, we will notify you and keep you updated.

PERSONAL DATA BREACH

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of any breach where we are legally required to do so. If you require further information on how we deal with a data breach please contact us.

TRADING TERMS

- The trades should be open for more than 300 seconds.
- Bonus hedging is not allowed.
- You won't plan, carry out, or place an Open Position, Order, or other transaction that violates any legal or regulatory requirements pertaining to Market Abuse. The applicable Conditions of Business contain additional guidelines concerning how we will act if we suspect market abuse on your part.
- You will not arrange or execute or place an Open Position, or Order that contravenes any law or regulatory rules in relation to Market Abuse.
- WE has the tool to track and identify abusive transactions made on platform as well as to the payment gateways. The company does not allow different types of trading such as Bonus Hedging, Abusive scalping, arbitrage and other such trading which are not in the right manner. All the tracked reports will be documented and strict actions will be taken against the clients. In case of abusive trading, WE has the rights to suspend the account immediately and no refunds shall be granted to the customer
- You will not be able to open separate and matching Positions of the same Transaction type on Advantage MT5 and Advantage Plus MT5 where full and partial hedging is unavailable. If you attempt to do that, you will end up with either a zero or a net Long/Short Position based on net overall exposure at the weighted average price.
- Swap-free applies only to Metals and Forex major pairs

HOW TO CONTACT US

If you have any questions or concerns regarding this Privacy Policy, please feel free to contact us by emailing support@mymaamarkets.com.

We are here to address your inquiries and ensure your privacy-related concerns are resolved promptly.